

HOW TO REPORT ONLINE ABUSE?

1

Report on the platform directly using our social media reporting tool.

2

Visit the Online Safety Commission website:
www.osc.com.fj

3

Email online abuse report on
help@osc.com.fj

4

Visit us at Level 9 Suvavou House, Victoria Parade, Suva

5

Visit your nearest Police Station or Police Post

6

Call us now on (679) 9980-242

A Safer Digital Fiji for All

The Online Safety Commission Fiji envisions a secure, respectful, and inclusive digital environment where all Fijians can engage confidently and responsibly online.

Established under the Online Safety Act 2018, the Commission is dedicated to fostering a culture of digital safety by addressing harmful online behaviour and promoting positive digital citizenship.



Online
Safety
Commission

CONTACT US



9980-242



3300-547



@oscfiji



www.osc.com.fj



info@osc.com.fj



Fiji
for Safer
Internet



Online
Safety
Commission

WHAT WE CAN DO?

The Online Safety Commission Fiji plays a vital role in safeguarding Fijians from harmful online behaviors by:

- **Handling Complaints** – Receiving and resolving complaints related to electronic communications that cause harm, such as cyberbullying, online harassment, and image-based abuse.
- **Raising Awareness** – Conducting public education campaigns to promote digital literacy and responsible online behavior.
- **Providing Guidance** – Offering resources and advice on how to stay safe online and protect personal information.
- **Supporting Victims** – Providing confidential assistance and referrals for individuals affected by online harm.
- **Advocating for Online Safety** – Engaging with policymakers, stakeholders, and the community to promote stronger online safety frameworks.
- **Collaborating with Partners** – Working with national and international organizations to develop and implement best practices for online safety.

WHAT WE CAN'T DO?

1. **We cannot get information unless it is publicly available or provide voluntarily.**
2. **We cannot charge an alleged person but we can refer your prosecution after our assessment.**

MISSION

To promote a safe, respectful, and responsible online culture by empowering Fijians through education, advocacy, and accessible complaint resolution mechanisms. The Online Safety Commission Fiji is committed to protecting individuals from harmful digital behaviour, fostering digital literacy, and building partnerships to enhance online safety and well-being.

VALUES

- 1 **People:** Nurturing a safe online environment for our nation is collaborative effort by people from every part of Fiji.
- 2 **Collaboration:** Working together with government agencies, non-government organizations, regional frameworks, international bodies and other stakeholders to achieve the best outcome for Fijians.
- 3 **Confidentiality:** Treating information with the highest regard for privacy and discretion.
- 4 **Innovation:** Designing and addressing systems and processes that would encourage digital literacy throughout Fiji.

The Online Safety Commission Fiji remains steadfast in its mission to uphold the 2013 Fijian Constitution's principles of dignity, equality, and freedom in the online environment, contributing to a safer and more resilient digital society.